



Annual Report 2018

Cheryl Keddy Scott
The Village of Hope

LOCATION

2831 Regional Road 81 Jordan, ON Canada L0R 1S0

POSTAL

Box 162

Vineland, ON L0R 2C0

Telephone 905-562-3003

www.thevillageofhope.ca

Charitable Registration Number – **835825399RR0001**

Employees – 3

Volunteers – 88

The Village of Hope

<https://www.facebook.com/thevillageofhopeON/>

m.me/thevillageofhopeON

info@thevillageofhope.ca

[MAP w3w.co/admissions.workflow.pinch](http://MAP.w3w.co/admissions.workflow.pinch)



Mission

The mission of **Village of Hope** is to *Inspire nutrition, hope and independence* in those who *struggle financially and emotionally* through involvement with our *direct* assistance, *positive* programs, and *resource* referrals.

Village of Hope – Positive, Proactive and Preventative Programs

Compassion first is one of the mantras of this charitable agency. Extending a hand when someone asks for help is our primary mission. Empathy is a powerful influence when assisting a community member in crisis. That desire to help another is a cornerstone of the programs and services offered by this agency.

Food Program

Client families are encouraged to visit Village of Hope on the third Thursday of every month to receive their Fresh Food Box containing an assortment of fruits and vegetables, as well as any nonperishables, breads and baked goods, and personal care items that they may be needing. This service is provided twelve months of the year.

Food 1st Program

A collaborative effort between VoH, Health Links and Community Support Services in which targeted clients at risk of repeat emergency medical services receive a personalized fresh food box on a weekly basis. This service is provided indefinitely.

Clothing Program

Each time client families access the Food Program they receive ReGift Dollars, which can be redeemed for clothes, shoes and coats at the local ReGift Depot Thrift Store.



Positive, Proactive, and Preventative Programs

Emergency Utility Program

VoH works closely with and advocates for each and every individual registered at our agency to ensure utility service at all times. Keeping clients connected saves them money and maintains a good credit rating.

Back To School Campaign

At the end of every summer each school aged child registered at VoH receives a knapsack filled with grade appropriate school supplies, to make that first day of School the best ever!

Budgeting/Income Tax Preparation

VoH believes strongly that we need to work together to make a difference, all clients are encouraged to attend budgeting sessions throughout the year. This has proven successful for many registered clients.

Meal Planning/Cooking Classes

Registered clients are encouraged to sign up for meal planning and cooking classes scheduled throughout the year. Instruction on preparing salsas, jams and preserves are just a few of the culinary preparations VoH sponsors. Clients receive professional instruction on safe food handling and storage, as well as go home with a treat for their families.

Christmas Hamper/Angel/Community Dinner Program

All registered Families/Individuals and Seniors receive a Christmas Hamper with everything they need to prepare a traditional turkey supper. The hamper also includes gifts for each individual.

Every December 23 VoH serves up a Traditional Turkey dinner to hundreds in our community. Thanks to the many volunteers who serve, cook and provide an evening of Christmas celebration to those who struggle in our community. Santa also makes an appearance and provides a new gift for every child.



Positive, Proactive, and Preventative Programs

It Takes a Village Program

It Takes a Village revolutionizes the way in which Village of Hope can significantly impact the lives of community members in need. Utilizing a network of community partners, It Takes a Village, will meet the most pressing needs of Village of Hope clients across the Niagara Region.

On a proactive basis, Village of Hope will review client needs. Depending upon the need, a community partner will be contacted. Consultation will then occur at Village of Hope, and a solution that best meets the needs of the client will result. This collaborative effort between Village of Hope and community business partners and donors, will positively addresses the cost of emergency capital projects faced by our families.

Safe at Home Program

A program that provides furniture and household items to families, seniors and individuals who are registered low income, facing times of crisis in their lives and find themselves without the basic necessities to furnish their homes.

Birthday Wishes Program

Registered clients are invited to come in the week of their child's birthday and choose two new gifts, plus party supplies. They will also receive a voucher for a birthday cake from Vineland Foodland.



Message from The Board Chair

In 2018, Village of Hope moved to our New Facility that we call home. Over 1000 sq m/ 10,000 sq ft, new workshops, larger food room, plus green space. Village of Hope continued to significantly impact the lives of its client families, through the efforts of many in the delivery of our positive, proactive and preventative programs and services.

To Highlight a few:

Our Food Program continued to supply our families with fresh fruits and vegetables on a monthly basis; the Food 1st program ensures families, seniors and individuals are receiving healthy food choices.

Our Safe @ Home Program continued to provide clothing and household items to our families in times of crisis

Annual Christmas Dinner was held at our new location, feeding over 350 people a traditional turkey dinner with all the trimmings.

Our very successful Christmas Hamper Program once again ensured that our client families, especially our seniors and our children did not go without this Christmas season.

Over 350 children received a Christmas Wishlist toy!

Village of Hope continues to look for innovative ways in which to fundraise. In 2018 Warm Your Heart To Hunger, Lincoln's Soup Cook Off was a fun,



interactive way in which to raise funds and enhance the VoH profile in the community. 2019's event should prove to be even bigger and better.

I wish to commend those that helped to make Village of Hope a success in 2018 including:

The Board of Directors for their excellent guidance and continued efforts to ensure that our community centric programs and services positively impact those in need.

The Executive Director, Cheryl Keddy-Scott, for her continued efforts and professionalism both in representing Village of Hope in the Niagara community, and also in delivering our programs and services to our client families.

Our dedicated team of volunteers who help to deliver our programs and services to our families on a daily basis; through your efforts we are positively impacting the lives of others in our community.

Our many community partners, corporate donors and individual contributors whose generosity of spirit and financial aid play a major role in the delivery of our programs and services.

I would like to offer my thanks to all who contributed to the success of Village of Hope in 2018 and I look forward to an even better 2019.

Regards,

Philip Neimi, Board Chair



Message from The Executive Director

2018 has been another successful year at Village of Hope. Since its inception Village of Hope has continued to create programs and services which help to alleviate the challenges faced by families in need, living in our community.

Village of Hope was challenged with finding a new home due to significant increase in clients, and our Goal became a reality. Securing a 1000 sq m/10,000 sq ft. school that had been vacant the past for 5 years.

Through hard work and determination and with many hands helping, we opened the doors in November 2018.

Client registration continued to increase, with over 260 families registered, 112 seniors, and 44 individuals, with that number increasing weekly.

Community support continued to rise, and volunteerism has never been stronger at our agency, with over 88 volunteers currently lending a hand to help.

Community donations rose appreciably, with increases made in financial contributions, perishable and nonperishable food items, personal care items, and new gift, and gift card donations. These resources are critical to supplying the growing demand for our programs and services. The business community, faith community, and individual donors cannot be thanked enough for their continued support.

In 2018 VoH program for a targeted list of clients. The “Food 1st” program is a successful partnership between VoH, Health Links, and Community



Support Services. For over a year VoH has been delivering specialized fresh food boxes to an assigned list of clients. This exciting and essential program will continue to grow in 2019, reaching the most vulnerable in our community.

In 2018 VoH Little Touches” program continues to be a vital program in our local hospitals, for emergency departments, and critical care departments. We are so pleased to deliver much needed and appreciated creams, polishes, soaps and shampoos to seniors on extended stays in hospital. All packages also include positive quotes to bring a smile and some hope to those suffering.

In 2018 VoH held their Annual event in Lincoln. The “Warm Your Heart to Hunger Lincoln’s Soup Cook Off” at Twenty Valley School was a welcome, interactive event for Lincoln residents. Attendees enjoyed several soup creations served up by local Chefs eager to support VoH. Fun was had by all and everyone is looking forward to this event in 2019.

Village of Hope is a dynamic community focused agency with more innovations in store for 2019 and beyond. Thank you to all who played a part in the success of VoH in 2018. I look forward to working together in future.

Sincerely,

Cheryl Keddy-Scott, Executive Director



Village of Hope – From our clients

August 15

To Whom it May Concern,

I'm a senior living in West Niagara who has a husband with dementia. The cost of care, and medication not cover is overwhelming.

We have received Meals on Wheels for over 1 yr, due to both of our health conditions.

Village of Hope began delivering to us 3 months ago, when we registered at their charity. We are on a fixed low income and needed, we did not need canned food, but heard about their fresh items.

So now we receive bananas, oranges, apples every week different, even received fresh peaches, and plums, along with lettuce and cucumbers.

We rely on neighbours and friends which we appreciate but having Village of Hope deliver the fresh fruit and vegetables makes both me and my husband feel so much better.

We loved having bananas in our cereal. Thank you to Village of Hope for truly making our lives better.

I hope this letter helps others receive this box every week, because it truly did make a difference to John and I.

Thank you
J. Brophy



Village of Hope – From our clients

August 15

Dear Village of Hope,

Thank you from the bottom of my heart for caring about my wife and I. My wife suffers from dementia and often has health concerns that take us to emergency several times.

On Wednesday when VoH delivers our box of food all fresh, my wife spends the next few days focusing on this food. It has changed our lives, the social visit from your volunteer, to us having celery and peanut butter.

We live in a small home and thankful for the furniture that Village of Hope delivered to us free of charge also.

Every week my wife hangs the quote on our fridge, we smile every time we open our fridge and count our blessings. We have no car, no family and very little money for extra food.

Thank you for helping us, and giving us Hope, you are our family.

You have changed our lives

Bill (William)



2018 Board of Directors

- Board **Phil Neimi** · *leave.it@inbox.com*
*Phil Neimi is a long time resident of Lincoln,
and a minister with a local church*
- Treasure **Jim Roberts** · *jwrobert@sympatico.ca*
*Jim Roberts is a registered accountant who is
dedicated to our community and Village of Hope*
- Director **Ray Konkle** · *ray@konkle.ca*
Ray Konkle was the Mayor of the Town of Lincoln for 25 years
- Director **Jim Globe** · *jimglobe01@gmail.com*
Jim is a retired electrician and dedicated to helping those in need
- Director **Joanne Vok Johnston**
*Joanne works in the Health Care System,
and is also a local elected councillor for the Town of Grimsby*
- Secretary **Linda Arbuckle** · *(905) 869 8865*
*Linda worked with CRA before taking
on a position with our local Member of Parliament*

*Thank you to dedicated volunteers who give so much of their heart.
Currently, we have over 88 volunteers that donate their time on a weekly basis,
plus many volunteers who support us for special events throughout the year.*

Volunteers don't get paid, not because they're worthless, but because they're priceless.

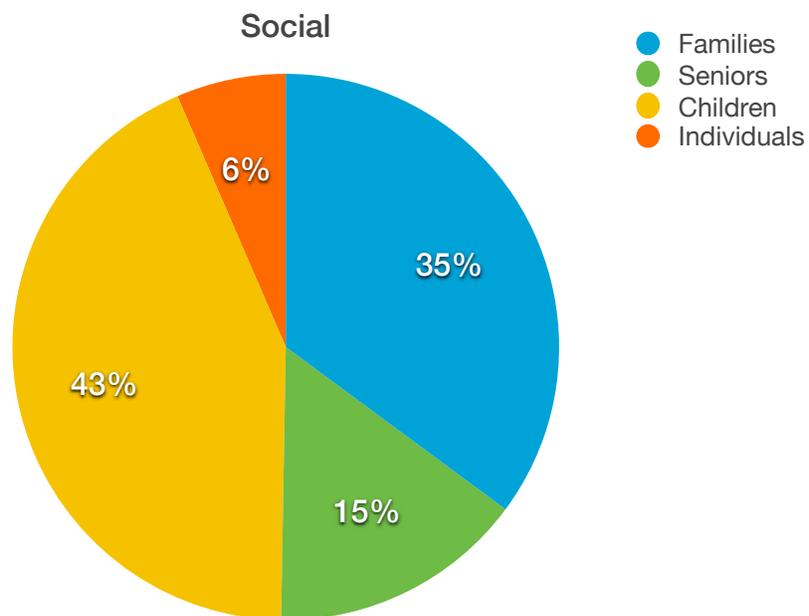
~ Sherry Anderson



Village of Hope – Clients (Social)

Demographic by Social

TYPE	NUMBER
Families	260
Seniors	112
Children	320
Individuals	48

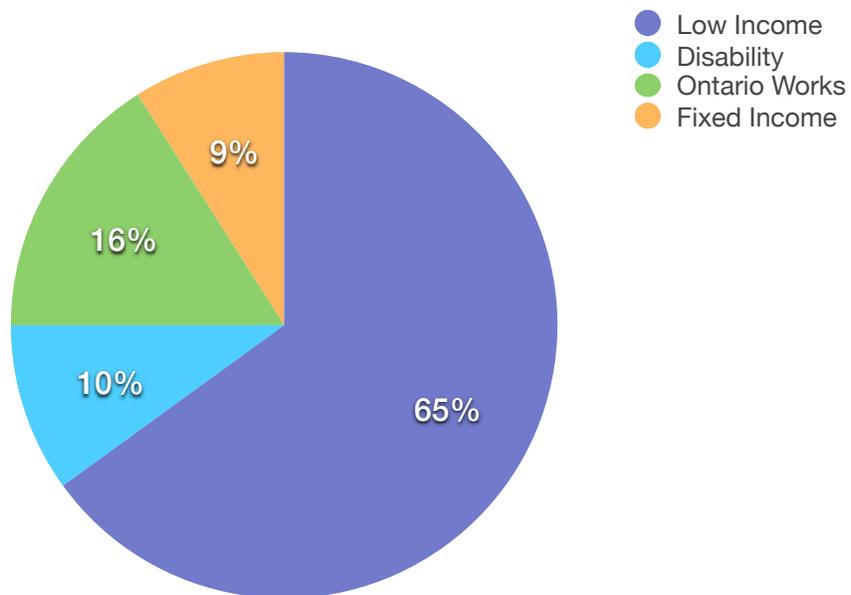




Village of Hope – Clients (Income)

Demographic by Income

GROUPING	NUMBER
Low Income	65
Disability	10
Ontario Works	16
Fixed Income	9





The Village of Hope

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